

UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS
International General Certificate of Secondary Education

FOREIGN LANGUAGE GERMAN

0525/03

Paper 3 Speaking Role Plays One – Nine

1 March – 30 April 2005

TEACHERS' NOTES

15 minutes

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Part One of the test will be two role-plays based on the situations outlined in this booklet. Candidates should study the situations for fifteen minutes and then be prepared to act the roles assigned to them and respond to the parts played by you. Suggestions are given for both roles, but you should be prepared to respond to any direction taken by the candidate within the situation. The role-plays should last about five minutes.

Part Two of the test will be a conversation with you on a subject chosen by the candidate in advance. The conversation should last about five minutes. If the candidate appears to be giving a talk rather than considering you as interlocutor, you should interrupt after a minute or two and ask specific questions about the subject.

Part Three of the test should be a conversation of a more general nature and should last about five minutes.

Both role-plays and conversations should be marked by the Centre according to the instructions and a sample recorded for external moderation.

This document consists of **18** printed pages and **2** blank pages.



Each candidate role-play card contains two role-plays. The list below gives details of the pages on which the role-play cards appear in this booklet.

CARD ONE	A	Page 13
	B	Page 16
CARD TWO	A	Page 13
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CARD THREE	A	Page 13
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ADMINISTRATIVE ARRANGEMENTS

- 1 The speaking tests take place in the two -three months before the main examination period, ie between 1 March and 30 April for the June examination. Each Centre will decide on a convenient period within the dates for its speaking tests.

It is important that the dates given for the completion of the speaking tests and the despatch of recordings and mark sheets to CIE (see paragraph 6) are adhered to in order to allow sufficient time for moderation.

- 2 In the interests of standardisation there will be only one teacher/examiner per Centre. Each Centre selects its own teacher/examiner. This is normally a teacher from within the Languages Department, but could be someone local from outside the Centre. CIE is not responsible for any fees agreed. Where a Centre wishes to use additional teacher/examiners because it has a large number of candidates, permission to do so must be sought from the IGCSE Languages Officer well before the start of each oral examination period.
- 3 Materials are despatched approximately two -three weeks before the assessment period. These should be opened four working days before the Centre's assessment starts and studied carefully by the teacher/examiner before conducting his/her first tests. Teacher/examiners who have prepared their own roles fully and are confident in what they are doing are better able to help candidates who experience any difficulty. Once the materials have been opened, they remain confidential and must be kept in a secure place by the Centre until the end of the examination period.
- 4 Each teacher/examiner will be required to record a sample of candidates from each Centre at which he or she examines. The teacher/examiner is asked to select and record six candidates, covering as wide a range of ability as possible. The candidates selected should be spread as evenly as possible across the range of marks (2 good, 2 middling, 2 weak). This will enable the moderator to check accurately the standard of assessment. The recording should be carried out in accordance with the instructions headed 'Recording of Candidates' (see paragraph 8). The recording must be sent to CIE together with the moderator copy of the completed MS1 Mark Sheet and a copy of the completed Oral Examination Summary Mark Sheet (see paragraphs 5 and 6).
- 5 Two types of mark sheet are provided:
- (a) One mark sheet (the **Oral Examination Summary Mark Sheet**) is intended as a working document, on which the marks for each section of the test are to be entered in detail as specified in the Marking Instructions. Be very careful to check all additions.
 - (b) The total marks should then be transferred to the **Internal Assessment Mark Sheet (MS1)**.
- 6 Despatch and return of mark sheets and recorded sample:
- (a) Mark sheets and recordings are to be returned to CIE once all the speaking tests have been completed. The deadline for **receipt** by CIE of these items is **15 May** for the June examination. **Do not wait until the end of the assessment period before despatching them.**
 - (b) (i) The Board copy of the completed Internal Assessment Mark Sheet (MS1) must be returned to CIE in the separate envelope provided.
 - (ii) The Moderator copy of the completed Internal Assessment Mark Sheet (MS1), a copy of the completed Oral Examination Summary Mark Sheet and the recorded sample must be sent **to reach CIE no later than 15 May** for the June examination.
 - (c) Copies of both types of mark sheet are to be retained by the Centre in case of postal losses or delays.

7 Arrangements for the examination

- (a) Examination conditions must prevail in the area where the examination takes place, including the space set aside for a candidate to study the role play situations. Adequate supervision must be provided to ensure that each candidate can study alone and in silence and that candidates leaving the interview room do not communicate with those waiting to enter.
- (b) Candidates are not allowed to bring any notes for use during their preparation time. Nor are they allowed to make notes.
- (c) Requests for special consideration for candidates with specific problems must be made on Special Consideration forms.
- (d) Candidates must be examined singly. No other person should be present during the examination with the exception of another teacher/examiner or an Officer from CIE.
- (e) As teacher/examiner you should be positioned so that you will be facing the candidates when they enter the room, with a table between you and the candidates. Please do not allow candidates to sit in a position where they can see what you are writing on the mark sheets as this can be distracting.
- (f) In order to put candidates at their ease, smile when they enter the room, and indicate where they should sit. A good teacher/examiner will usually send a candidate out of the interview room smiling, no matter how good or bad the performance has been. Avoid, however, the use of expressions such as 'very good', which a candidate may interpret as a comment on performance.
- (g) Please do not smoke in the presence of candidates. Smokers should arrange for breaks in the timetable as necessary, and to smoke elsewhere than in the interview room.
- (h) Other recommendations: do not walk about or distract candidates in any way (eg by doodling or fiddling with papers, etc); always appear interested, even in mundane matters; never show undue surprise, impatience or mockery; **never correct a candidate**.

8 Recording of candidates

Centres should ensure well in advance of the test that a suitably quiet room will be available and that their recording equipment is in good order. Rooms which are too close to a playground, recreation room or noisy classroom are to be avoided. It is essential that unnecessary background noise should be excluded.

Cassette recorders must be used, although in exceptional cases permission will be given to use a reel-to-reel recorder and then transfer the recordings on to cassette; Centres will be responsible for ensuring the good quality of recordings made in this way. The recorder and the cassette(s) to be used should be tested *in situ* some time before the actual test, ideally with one of the candidates. It is essential that new unrecorded cassettes are used. These will be supplied by CIE. Where possible it is advisable to use a recorder with external microphones so that separate microphones can be used for the candidate and the teacher/examiner. If only one microphone is being used, it should be placed facing the candidate. With a softly-spoken candidate the microphone should be placed nearer to the candidate before the start of the test. Adjustments to the volume control during an examination should normally be avoided.

The recording should begin at the start of side 1 and care should be taken to avoid long gaps and extraneous noise. Both sides of each cassette should be used before beginning a new cassette. It is helpful if, at the end of examining on each side of a cassette, the teacher/examiner states 'No further recordings on this side'.

Each cassette should be introduced by the teacher/examiner as follows:

'Centre Number *eg ES 215*
Centre Name *eg King's College, Madrid*
Examination Number *eg 0525*
Examination Name *eg IGCSE Foreign Language German*
Name of Examiner *eg Mr R Peters*
Date *eg March 1st 2005*

Each candidate should be introduced by the teacher/examiner as follows:

'Candidate Number *eg 047*
Candidate Name *eg Jane Williams*
Role Play Card *eg Number 4*

At the end of the sample, please state 'End of sample'.

Once a test has begun the cassette should run without interruption.

On no account should you stop and re-start the cassette during a test.

The contents of each cassette should be clearly labelled.

Before the cassette is despatched, spot checks must be made to ensure that every candidate is clearly audible. Cassettes should then be rewound to the start of side 1.

STRUCTURE OF THE EXAMINATION

Test 1: Role Plays (about 5 minutes) 30 marks

- (a) Each candidate will be examined in two role play situations selected at random by the teacher/examiner from the cards supplied. Each card will contain two situations, both of which will be examined.

A number of alternative cards are supplied, and these should be used at random during each session of examining. Having given the first candidate 15 minutes to prepare his/her two situations, you should hand a different card to the second candidate to prepare while you examine the first candidate. At the end of the examination the first candidate should be asked to give the third candidate a card different from the one he/she has been asked to prepare, and so on.

- (b) Unless there are exceptional circumstances (eg speech impediments) each situation should be carried out in full. If the candidate cannot handle one of the tasks set, the teacher/examiner should not leave too long a pause but should lead the candidate on to the next task.
- (c) Should a candidate miss out a task, the teacher/examiner should try to guide him/her back to it in as natural a way as possible. It does not matter to moderators that tasks may occur in a different order as long as they are all attempted.
- (d) The roles of the candidate and teacher/examiner are indicated on the cards. Teacher/examiners are asked to prepare the situations carefully so that the candidate's tasks follow on naturally from the teacher/examiner's response. Usually, the teacher/examiner has to initiate the dialogue. The teacher/examiner is to assume the role of a well-disposed native speaker with no knowledge of the candidate's first language. Suggested responses are given on pages 13-18 of this document.

For marking pattern, see Table A of the Marking Instructions.

Test 2: Topic (prepared) Conversation (about 5 minutes) 30 marks

Candidates are required to prepare **one topic only**. Suitable subjects might be for example: 'School life', 'Hobbies and pastimes', 'Travel', etc. (These are only examples: candidates should be encouraged to choose topics in which they have a personal interest.) Candidates should be encouraged to prepare different topics within a Centre and should not be allowed to present 'Myself' or 'My life' as topics as these can become too general and can often pre-empt the General (unprepared) Conversation section. Candidates may use illustrative material, eg photographs, if this seems appropriate to their topic, but are not allowed to use written notes of any kind.

The candidate must show quality of preparation, but must not be allowed to deliver a prepared monologue or a series of obviously prepared replies. You, as teacher/examiner, must try to lead the candidate into using a variety of tenses, as candidates who do not show that they are able to convey past and future meaning cannot be awarded a mark in the Satisfactory band or above on Scale (b) (see Table B of the Marking Instructions). In order to extend the candidate as far as possible you should probe, explore, ask for explanations, enlargements, descriptions (how? when? why? tell me a bit more about... etc).

For marking pattern, see Table B of the Marking Instructions.

Test 3: General (unprepared) Conversation (about 5 minutes) 30 marks

- (a) You should normally allow the stipulated length of time for each candidate. Whilst some candidates may dry up after a few minutes, you should persevere with the conversation (eg by complete changes of subject), so that candidates are given every opportunity to do themselves justice.
- (b) The discussion of the topic will have paved the way for the unprepared conversation. You should start out from any point of interest noted earlier, or ask general questions relating to the candidate's everyday life, school (subjects, number of periods, times, games, etc), home, town, journey to and from school, free time (evenings, weekends), holidays, hobbies. All candidates can reasonably be expected to have the command of vocabulary and idiom necessary for this. As in the Topic Conversation, you must try to lead the candidate into using a variety of tenses (themes could be visits to other countries, plans for the future, etc) and he or she can then be extended as far as possible. Candidates who do not show that they are able to convey past and future meaning cannot be awarded a mark in the Satisfactory band or above on Scale (b) (see Table B of the Marking Instructions). Precise factual information or knowledge is not required, and candidates should not be penalised for lack of such knowledge. Be ready to pass on quickly to another subject if candidates are obviously out of their depth. Take care to avoid questions which might cause embarrassment, eg where a candidate has only one parent. (Centres are requested to supply such information to the teacher/examiner in advance.)
- (c) Candidates should be expected to give natural replies to questions; their answers need not therefore be in the form of complete sentences. You should take care to avoid questions inviting simply 'yes' or 'no' by using a variety of interrogatives, eg when? how? why? how many? how long? with whom? with what? etc.
- (d) Questions should be adjusted to the candidate's ability. Candidates should be prompted and encouraged where necessary and long silences should be avoided. On the other hand, do not interrupt a candidate unless you are sure that he or she cannot complete the answer. Incorrect answers should never be corrected, nor answers supplied when none are given. Questions should be rephrased (rather than repeated) in an attempt to maintain the dialogue.
- (e) The use of vocabulary or phrases from the candidate's first language should be avoided, except in the case of particular institutions, eg names of examinations, types of school, etc.
- (f) Beware of talking too much and giving the candidate credit for what you have in fact said yourself. The onus is on the candidate to show that he or she can converse adequately in the language, but at the same time it is up to you to make sure that the candidate is given every opportunity to do so by following up any opening given.

For marking pattern, see Table B of the Marking Instructions.

Test 4: Impression 10 marks

At the end of the test you should make an assessment of the candidate's pronunciation, accent and fluency, following the guidelines given in the Marking Instructions. While you may use the opportunity of the candidate's introduction to the topic to assess these factors, your final assessment must be based on the candidate's overall performance. Exceptional performance in the role play situations (ie one in which a fluid and natural conversation develops) should be rewarded by a high impression mark.

For marking pattern, see Table C of the Marking Instructions.

MARKING INSTRUCTIONS**Completing the Oral Examination Summary Mark Sheet**

Test 1 Role plays. 30 marks. Use Table A.

Enter the mark for each task in the ten columns 1–10.

Test 2 Topic Conversation. 30 marks. Use Table B.

(i) A mark out of 15 on Scale (a) Comprehension/responsiveness.
Enter the mark in column 11.

(ii) A mark out of 15 on Scale (b) Linguistic content.
Enter the mark in column 12.

Test 3 General Conversation. 30 marks. Use Table B.

Mark as for Test 2 using Table B.
Enter marks out of 15 in columns 13 and 14.

Test 4 Impression. 10 marks. Use Table C.

Enter the mark (maximum 10) in column 15.

Add the marks and enter the total, in large figures, in the column headed Total Mark. Please double check the addition as even small errors create problems.

Marking: General Principles

- 1 You are urged to use the full range of marks, bearing in mind that it is not necessary for a candidate to be of native speaker standard in order to be given maximum marks within any single category.
- 2 The general approach is a positive one and you should award marks based on what the candidate can do rather than deducting marks for errors.
- 3 Above all else, please be consistent in your marking. The moderation process allows for adjustments to be made to consistently harsh or consistently generous marking. If you are unsure of the mark to award, err on the side of generosity.

TABLE A – Test 1: Role plays (30 marks)

This part of the examination is primarily a test of the candidate's ability to communicate needs, information, requests, etc, in plausibly life-like situations. Intelligibility is therefore of greater importance than grammatical or syntactic accuracy. However, verbal communication only will be assessed: credit will not be given for gestures, facial expressions or other non-verbal forms of communication. The use of appropriate register and correct idiom will be rewarded. The teacher/examiner will play the part of a patient and well-disposed foreigner with no knowledge of the candidate's first language.

Each of the ten tasks to be performed in the examination will be assessed on the scale below. Candidates will be required to give natural responses, not necessarily in the form of 'sentences': short answers, if appropriate to the task, should be awarded 3 marks.

Marks are awarded as follows:

An accurate utterance which not only conveys the meaning but which is expressed in native idiom and appropriate register. Minor errors (adjective endings, use of prepositions, etc) are tolerated. The utterance is intelligible and the task of communication is achieved.	3
The language used is not necessarily the most appropriate to the situation and may contain inaccuracies which do not obscure the meaning.	2
Communication of some meaning is achieved, but the native speaker would find the message ambiguous or incomplete.	1
The utterance is unintelligible to the native speaker.	0

TABLE B – Tests 2 and 3: Topic Conversation and General Conversation (2 × 30 marks)

Scale (a) Comprehension/responsiveness. This assesses the candidate's response in terms of comprehension of the teacher/examiner, immediacy of reaction/response, fluency of response, presentation of material in the topic.

Scale (b) This assesses the linguistic content of the candidate's answers in terms of the complexity, accuracy and range of structures, vocabulary and idiom.

NB This table is used for Tests 2 AND 3.

Category		Mark
Outstanding	(a) Not necessarily of native speaker standard. (b) The highest level to be expected of the best IGCSE candidates.	14–15
Very good	(a) Generally understands questions first time, but may require occasional re-phrasing. Can respond satisfactorily to both straightforward and unexpected questions. (b) Wide range of mostly accurate structures, vocabulary and idiom.	12–13
Good	(a) Has no difficulty with straightforward questions and responds fairly well to unexpected ones, particularly when they are re-phrased. (b) Good range of generally accurate structures, varied vocabulary.	10–11
Satisfactory	(a) Understands straightforward questions but has difficulty with some unexpected ones and needs some re-phrasing. Fairly fluent, but some hesitation. (b) Adequate range of structures and vocabulary. Can convey past and future meaning; some ambiguity.	7–9
Weak	(a) Has difficulty even with straightforward questions, but still attempts an answer. (b) Shows elementary, limited vocabulary and faulty manipulation of structures.	4–6
Poor	(a) Frequently fails to understand the questions and has great difficulty in replying. (b) Shows very limited range of structures and vocabulary.	0–3

TABLE C – Impression (10 marks)

Very good pronunciation, intonation and fluency; an occasional slight mistake or hesitation. Not necessarily of native speaker standard.	9–10
Good pronunciation and fluency; makes a fair attempt at correct intonation and expression; some mistakes and/or hesitation.	7–8
A fair degree of fluency and accuracy in pronunciation despite quite a number of errors; some attempt at intonation and expression.	5–6
Conveys some meaning despite a lack of fluency and many errors; pronunciation strongly influenced by first language.	3–4
Many gross errors; frequently incomprehensible.	1–2

For Role-play Cards One, Two, Three. Role-play A.

A

Kandidat(in): Sie selbst in einem Lebensmittelgeschäft in der Schweiz
Lehrer(in): Verkäufer(in) in dem Geschäft

Sie sind in der Schweiz und wollen für ein Picknick für Sie und Ihren Freund / Ihre Freundin einkaufen.

L Begrüßen Sie den Kandidaten / die Kandidatin und fragen Sie: „Was darf es sein?“

K Sagen Sie, dass Sie ein Picknick machen wollen, und kaufen Sie etwas zu essen ein.

L Äußern Sie sich dazu und fragen Sie: „Sonst noch etwas?“

K Wählen Sie jetzt ein Getränk.

L Sagen Sie, was das alles kostet, und fragen Sie, wo der Kandidat / die Kandidatin das Picknick machen will.

K Sagen Sie, wo Sie das Picknick machen wollen, und fragen Sie, wo Sie eine Karte von der Gegend bekommen können.

L Sagen Sie: „Im Verkehrsamt“ und fragen Sie den Kandidaten / die Kandidatin, woher er / sie kommt und wie lange er / sie noch in der Schweiz bleibt.

K Sagen Sie, woher Sie kommen und wie lange Sie noch in der Schweiz bleiben.

L Äußern Sie sich dazu.

K Bedanken Sie sich bei dem Verkäufer / der Verkäuferin und fragen Sie, wo sich das Verkehrsamt befindet.

L Äußern Sie sich dazu und beenden Sie das Gespräch.

For Role-play Cards Four, Five, Six. Role-play A.

A

Kandidat(in): Sie selbst zu Hause**Lehrer(in): deutscher Freund / deutsche Freundin auf Urlaub in Ihrem Land**

Ihr deutscher Freund / Ihre deutsche Freundin ist auf Urlaub in Ihrem Land. Er / sie ruft Sie an, weil er / sie sich mit Ihnen treffen möchte.

- L Begrüßen Sie den Kandidaten / die Kandidatin und sagen Sie, dass Sie in der Gegend Urlaub machen.**
- K Begrüßen Sie Ihren Freund / Ihre Freundin und fragen Sie, wo genau er / sie Urlaub macht.
- L Sagen Sie, wo Sie auf Urlaub sind und fragen Sie den Kandidaten / die Kandidatin, ob er / sie sich mit Ihnen treffen möchte.**
- K Reagieren Sie positiv und sagen Sie, wann Sie in den nächsten Tagen frei sind.
- L Fragen Sie, was Sie zusammen machen können.**
- K Sagen Sie, was Sie mit Ihrem Freund / Ihrer Freundin machen können.
- L Äußern Sie sich dazu und fragen Sie, wo und wann Sie sich treffen können.**
- K Sagen Sie, wo und wann Sie sich treffen können.
- L Fragen Sie, wie Sie den Treffpunkt erreichen können.**
- K Sagen Sie, wie Ihr Freund / Ihre Freundin den Treffpunkt erreichen kann.
- L Äußern Sie sich dazu und beenden Sie das Gespräch.**

For Role-play Cards Seven, Eight, Nine. Role-play A.

A

Kandidat(in): Sie selbst auf Urlaub mit Ihrer Familie in Österreich
Lehrer(in): Empfangsperson in einem Hotel in Österreich

Sie kommen mit Ihrer Familie in einem österreichischen Hotel an. Sie sprechen mit der Empfangsperson im Hotel.

- L Begrüßen Sie den Kandidaten / die Kandidatin und fragen Sie: „Bitte schön?“**
- K Sagen Sie, dass Sie im Hotel übernachten wollen, und sagen Sie, wie viele Zimmer Sie brauchen.
- L Fragen Sie den Kandidaten / die Kandidatin, wie lange er / sie bleiben will.**
- K Sagen Sie, wie lange Sie bleiben wollen.
- L Reagieren Sie auf die Antwort und dann fragen Sie: „Was für Zimmer möchten Sie?“**
- K Sagen Sie, was für Zimmer Sie möchten.
- L Äußern Sie sich dazu.**
- K Fragen Sie, wann und wo Sie das Abendessen heute im Hotel bekommen können.
- L Sagen Sie, dass das Restaurant gegenüber dem Empfang ist und ab 19.00 Uhr aufmacht.**
- K Sagen Sie, um wie viel Uhr Sie heute Abend essen wollen, und reservieren Sie einen Tisch für Ihre Familie.
- L Äußern Sie sich dazu und beenden Sie das Gespräch.**

For Role-play Cards One, Four, Seven. Role-play B.

B

Kandidat(in): Sie selbst zu Besuch bei Ihrem deutschen Brieffreund
Lehrer(in): Vater / Mutter von Ihrem deutschen Brieffreund

Sie verbringen die Ferien bei Ihrem deutschen Brieffreund. Eines Morgens, während er in der Schule ist, sind Sie später aufgestanden, weil Sie am vorigen Abend auf einer Party waren. Sie sprechen jetzt mit dem Vater / der Mutter Ihres Freundes.

- L Begrüßen Sie den Kandidaten / die Kandidatin und fragen Sie, „Wie geht es dir?“**
- K Begrüßen Sie den Vater / die Mutter Ihres Freundes, und sagen Sie, wie Sie geschlafen haben.
- L Fragen Sie, was er / sie am vorigen Abend auf der Party gemacht hat.**
- K Erklären Sie, was Sie am vorigen Abend auf der Party gemacht haben.
- L Fragen Sie den Kandidaten / die Kandidatin, was er / sie jetzt am Vormittag vorhat.**
- K Sagen Sie, was Sie heute Vormittag vorhaben.
- L Äußern Sie sich dazu. Fragen Sie den Kandidaten / die Kandidatin, was sein / ihr Lieblingsgericht ist, denn Sie gehen alle heute Abend ins Restaurant.**
- K Sagen Sie, was Ihr Lieblingsgericht ist, denn Sie gehen heute Abend mit der Familie ins Restaurant.
- L Antworten Sie, dass es ein passendes Restaurant in der Nähe gibt, und sagen Sie, dass Sie telefonieren werden, um eine Reservierung zu machen.**
- K Äußern Sie sich dazu und fragen Sie, wann Ihr Brieffreund aus der Schule zurück kommt.
- L Äußern Sie sich dazu und beenden Sie das Gespräch.**

For Role-play Cards Two, Five, Eight. Role-play B.

B

Kandidat(in): Sie selbst unterwegs zu Ihrem Brieffreund / Ihrer Brieffreundin
Lehrer(in): Ihr deutscher Brieffreund / Ihre deutsche Brieffreundin

Sie wollen Ihren deutschen Brieffreund / Ihre deutsche Brieffreundin in Freiburg besuchen. Wenn Sie am Bahnhof in Stuttgart ankommen, ist der Zug nach Freiburg schon abgefahren. Sie müssen auf den nächsten Zug warten. Sie rufen Ihren Freund / Ihre Freundin an, um ihm / ihr zu sagen, was passiert ist.

L Fragen Sie, wer am Apparat ist.

K Antworten Sie Ihrem Freund / Ihrer Freundin. Sagen Sie, wer Sie sind und wo Sie sind.

L Äußern Sie sich dazu und fragen Sie, was passiert ist.

K Erklären Sie, was passiert ist.

L Äußern Sie sich dazu. Fragen Sie den Kandidaten / die Kandidatin, was er / sie jetzt vorhat.

K Sagen Sie, was Sie jetzt vorhaben und wann Sie in Freiburg ankommen.

L Äußern Sie sich dazu. Fragen Sie dann, wie die Fahrt nach Stuttgart abgelaufen ist. Fragen Sie auch, wann er / sie von zu Hause abgefahren ist.

K Sagen Sie Ihrem Freund / Ihrer Freundin, wie die Fahrt nach Stuttgart war und wann Sie von zu Hause abgefahren sind.

L Sagen Sie dem Kandidaten / der Kandidatin, dass Sie ein schönes Essen vorbereiten wollen, denn er / sie muss Hunger haben. Fragen Sie, was er / sie gern essen möchte.

K Danken Sie Ihrem Freund / Ihrer Freundin und sagen Sie, was Sie gern essen möchten.

L Äußern Sie sich dazu und beenden Sie das Gespräch.

For Role-play Cards Three, Six, Nine. Role-play B.

B

Kandidat(in): Bewerber/in für einen Sommerjob
Lehrer(in): Manager eines Hotels in Deutschland

Sie sind zu einem Interview für einen Sommerjob in Deutschland eingeladen, der Sie wirklich interessiert. Die Arbeit besteht darin, als Empfangsperson zu arbeiten und Hotelgästen Auskunft und Information über das Hotel und die Stadt zu geben.

- L Begrüßen Sie den Kandidaten / die Kandidatin und fragen Sie nach seinen / ihren Sprachkenntnissen und Hobbys.**
- K Begrüßen Sie den Manager und beantworten Sie die Frage nach Ihren Sprachkenntnissen und Hobbys.
- L Fragen Sie den Kandidaten / die Kandidatin, warum er / sie sich für den Job interessiert.**
- K Erklären Sie, warum Sie sich für den Job interessieren. Sagen Sie auch, was für ähnliche Arbeit Sie schon gemacht haben.
- L Sagen Sie, dass man aber auch samstags und sonntags arbeiten muss, und dass es manchmal schwierige Kunden gibt. Fragen Sie den Kandidaten / die Kandidatin, ob das für ihn / sie ein Problem sein könnte.**
- K Beantworten Sie die Fragen nach den Arbeitsstunden und schwierigen Gästen.
- L Fragen Sie den Kandidaten / die Kandidatin, was er / sie machen würde, wenn ein Gast sich über sein Zimmer beklagt.**
- K Der Manager gibt Ihnen ein typisches Beispiel für die Probleme bei der Arbeit. Erklären Sie, was Sie machen würden.
- L Fragen Sie ihn / sie, ob er / sie noch weitere Fragen hat.**
- K Sagen Sie, dass Sie noch Interesse an der Stelle haben, aber Sie möchten mehr über den Job wissen z.B. Gehalt, Unterkunft usw.
- L Äußern Sie sich dazu und beenden Sie das Gespräch.**

