



General Certificate of Secondary Education (Short Course)

June 2011

**Information Communication
Technology**

45204

45204/S

(Specification 4520)

Unit 1: Systems and Applications in ICT

Final

Mark Scheme

Mark schemes are prepared by the Principal Examiner and considered, together with the relevant questions, by a panel of subject teachers. This mark scheme includes any amendments made at the standardisation events which all examiners participate in and is the scheme which was used by them in this examination. The standardisation process ensures that the mark scheme covers the candidates' responses to questions and that every examiner understands and applies it in the same correct way. As preparation for standardisation each examiner analyses a number of candidates' scripts: alternative answers not already covered by the mark scheme are discussed and legislated for. If, after the standardisation process, examiners encounter unusual answers which have not been raised they are required to refer these to the Principal Examiner.

It must be stressed that a mark scheme is a working document, in many cases further developed and expanded on the basis of candidates' reactions to a particular paper. Assumptions about future mark schemes on the basis of one year's document should be avoided; whilst the guiding principles of assessment remain constant, details will change, depending on the content of a particular examination paper.

Further copies of this Mark Scheme are available from: aqa.org.uk

Copyright © 2011 AQA and its licensors. All rights reserved.

Copyright

AQA retains the copyright on all its publications. However, registered centres for AQA are permitted to copy material from this booklet for their own internal use, with the following important exception: AQA cannot give permission to centres to photocopy any material that is acknowledged to a third party even for internal use within the centre.

Set and published by the Assessment and Qualifications Alliance.

1	(a)	(i)	E Printer	Correct answer only	1
1	(a)	(ii)	C Monitor/Screen	Correct answer only	1
1	(a)	(iii)	B Digital projector	Correct answer only	1
1	(b)		B CD-ROM	Correct answer only	1
1	(c)		Laptop computer	Correct answer only	1
			PDA	Correct answer only	1
2	(a)	(i)	Presence Check	Correct answer only	1
2	(a)	(ii)	Lookup list	Correct answer only	1
2	(a)	(iii)	Range Check	Correct answer only	1
2	(b)		Visual Check		1
			Double entry		1
3	(a)	(i)	C (Hacking)	Correct answer only	1
3	(a)	(ii)	E (Plagiarism)	Correct answer only	1
3	(a)	(iii)	D (Phishing)	Correct answer only	1
3	(b)		<ul style="list-style-type: none"> Regular breaks/walk around/relaxation techniques Correctly fitting /adjustable chair Set the screen at the right height/distance from eyes Foot rest <p>Any 2 x 1 mark</p>		2
3	(c)		<ul style="list-style-type: none"> Eye strain Neck pain/problems Headaches/ migraine Wrist problems/Carpel Tunnel Syndrome/RSI(finger problems) Possible radiation from monitor Possible epilepsy Stress Overweight/lack of exercise NOT BACK <p>Any 1 x 1 mark</p>		1
4	(a)	(i)	C (Curves)	Correct answer only	1
			B (Brush)	Correct answer only	
				Either answer 1 mark	
4	(a)	(ii)	E (Repeating pattern)	Correct answer only	1
4	(b)	(i)	C (Pause)	Correct answer only	1

4	(b)	(ii)	F (Volume adjustment) Correct answer only	1
4	(b)	(iii)	D (Playlist) Correct answer only	1
4	(c)	(i)	Where incoming e-mails/messages are stored/located/delivered/received	1
4	(c)	(ii)	An exact copy of an e-mail sent to another person/e-mail address	1
5	(a)		See the students at the other school/see who you are talking to/face to face Communication is interactive/real time/ don't have to wait for a reply Can show objects etc. found during the project Can see presentations/displays by the other school Too much time to type in/read long questions or answers Any 2 x 1 mark	2
5	(b)	(i)	Two or more people working together (students, other people, organisations etc.) Towards meeting common targets/goals Targets agreed in advance but The process is recursive/iterative/feedback Any 2 x 1 mark	2
5	(b)	(ii)	Share expertise/ideas/helping each other More detailed evidence/resources may be available in one of the countries Learn more than just history (culture etc.) See other teaching/learning methods/styles Team bonding/making friends Working down the work/jobs between them. Any 2 x 1 mark	2
6	(a)		Make row 2 higher Correct answer only	1
6	(b)		=D22-D13 Correct answer only	1
6	(c)		Difficult to read/see/not clear (text size) Axis not labelled Difficult/impossible to interpret 3 discrete line graphs which don't make a lot of sense Graphs imply 'continuous' data rather than discrete (i.e. you can read off other values) Number of nights – not measured in currency Any 2 answers x 1 mark each	2

6	(d)	<div> <div>No rewardable material 0 marks</div> <div> Lower mark range 1 – 2 marks There are simple even vague statements relating to changing data (increasing or decreasing a value). These statements relate to ideas/examples below. There are NO real consequences given. </div> <div> Mid mark range 3 – 4 marks There is evidence of some understanding shown through the use of mostly correct examples that describe the need to increasing some values and the need to decrease others. Examples given are supported by some relevant description/reasoning. These examples will cover some of ideas/examples given below. Changes are linked to consequences. </div> <div> High mark 5 marks There is evidence of a clear understanding shown through the use of correct examples that clearly discusses the need to increasing some values and the need to decrease others. Examples given are well supported by reasoned arguments. These examples will cover all of the ideas/examples given below. Read the full answer first before you start to mark it. Examples Reduce some costs e.g. cost of printing Increase others such as the price of tickets Idea of continually checking the profit /loss is at least £1000/recursive process </div> </div>		5
7	(a)	(i)	Part of a record Contains data relating to one element of a record Column headings Suitable example e.g. Resort Any 1 x 1 mark	1
7	(a)	(ii)	8 Correct answer only	1
7	(a)	(iii)	Booking code Correct answer only	1
7	(a)	(iv)	Unique identifier (or equivalent)	1

7	(b)	<p>No rewardable material 0 marks</p> <hr/> <p>Lower mark range 1 – 2 marks There are simple even vague statements relating to checking or naming of sources. These statements relate to ideas/examples below. There are NO real consequences given.</p> <hr/> <p>Mid mark range 3 – 4 marks There is evidence of some understanding shown through the use of mostly correct examples that describe the need the need to check sources. Examples given are supported by some relevant description/reasoning. These examples will cover some of ideas/examples given below. Consequences are reasonably considered for most issues</p> <hr/> <p>High mark 5 marks There is evidence of a clear understanding shown through the use of correct examples that clearly discuss the need (and ways) to check sources. Examples given are well supported by reasoned arguments. These examples will cover several of the ideas/examples given below. Clear consequences are clear in all examples</p> <hr/> <p>Read the full answer first before you start to mark it. Examples Sources maybe fake so.... Sources may not be reputable/reliable so..... Sources maybe out of date/closed down so Sources have security against hackers so Sources need to be 'bonded' e.g. ATOL because</p>	5
---	-----	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---

8	<table><tr><td>No rewardable material</td><td>0 marks</td></tr><tr><td>Level 1 Lower mark range Subject Criterion Context There are simple statements about at least one simple valid statement about the effects on people who the people who live in the developing country having no access or limited access to ICT. Examples are supported by very limited descriptions. Possible effects on the people are NOT really considered Quality of Written Communication The candidate has used a form and style of writing which has many deficiencies. Ideas are not often clearly expressed. Sentences and paragraphs are often not well-connected or at times bullet points may have been used. Specialist vocabulary has been used inappropriately or not at all. Much of the text is legible and some of the meaning is clear. There are many errors of spelling, punctuation and grammar but it should still be possible to understand much of the response.</td><td>1-3 marks</td></tr><tr><td>Level 2 Lower mid mark range Subject Criterion Context There is evidence of some understanding or use shown by giving examples of at least two reasonably valid effects on people who the people who live in the developing country having no access or limited access to ICT. This will often be two valid effects. Examples are supported by limited descriptions. Possible effects on the people are only briefly considered Quality of Written Communication The candidate has used a form and style of writing which has some deficiencies. Ideas are not always clearly expressed. Sentences and paragraphs may not be well-connected or at times bullet points may have been used. Specialist vocabulary has been used on a limited number of occasions. Most of the text is legible and some of the meaning is clear. There are some errors of spelling, punctuation and grammar but it should still be possible to understand most of the response.</td><td>4-6 marks</td></tr><tr><td>Level 3 Higher mid mark range Subject Criterion Context There is evidence of a more developed understanding shown through the use of suitable examples that describe at least two valid effects on the people who live in the developing country. Examples are supported by suitable descriptions. Possible effects on people are clearly described. Quality of Written Communication The candidate has mostly used a form and style of writing appropriate to purpose and has expressed some complex ideas</td><td>7-9 marks</td></tr></table>	No rewardable material	0 marks	Level 1 Lower mark range Subject Criterion Context There are simple statements about at least one simple valid statement about the effects on people who the people who live in the developing country having no access or limited access to ICT. Examples are supported by very limited descriptions. Possible effects on the people are NOT really considered Quality of Written Communication The candidate has used a form and style of writing which has many deficiencies. Ideas are not often clearly expressed. Sentences and paragraphs are often not well-connected or at times bullet points may have been used. Specialist vocabulary has been used inappropriately or not at all . Much of the text is legible and some of the meaning is clear . There are many errors of spelling, punctuation and grammar but it should still be possible to understand much of the response.	1-3 marks	Level 2 Lower mid mark range Subject Criterion Context There is evidence of some understanding or use shown by giving examples of at least two reasonably valid effects on people who the people who live in the developing country having no access or limited access to ICT. This will often be two valid effects. Examples are supported by limited descriptions. Possible effects on the people are only briefly considered Quality of Written Communication The candidate has used a form and style of writing which has some deficiencies. Ideas are not always clearly expressed. Sentences and paragraphs may not be well-connected or at times bullet points may have been used. Specialist vocabulary has been used on a limited number of occasions. Most of the text is legible and some of the meaning is clear . There are some errors of spelling, punctuation and grammar but it should still be possible to understand most of the response.	4-6 marks	Level 3 Higher mid mark range Subject Criterion Context There is evidence of a more developed understanding shown through the use of suitable examples that describe at least two valid effects on the people who live in the developing country. Examples are supported by suitable descriptions. Possible effects on people are clearly described. Quality of Written Communication The candidate has mostly used a form and style of writing appropriate to purpose and has expressed some complex ideas	7-9 marks	12
No rewardable material	0 marks									
Level 1 Lower mark range Subject Criterion Context There are simple statements about at least one simple valid statement about the effects on people who the people who live in the developing country having no access or limited access to ICT. Examples are supported by very limited descriptions. Possible effects on the people are NOT really considered Quality of Written Communication The candidate has used a form and style of writing which has many deficiencies. Ideas are not often clearly expressed. Sentences and paragraphs are often not well-connected or at times bullet points may have been used. Specialist vocabulary has been used inappropriately or not at all . Much of the text is legible and some of the meaning is clear . There are many errors of spelling, punctuation and grammar but it should still be possible to understand much of the response.	1-3 marks									
Level 2 Lower mid mark range Subject Criterion Context There is evidence of some understanding or use shown by giving examples of at least two reasonably valid effects on people who the people who live in the developing country having no access or limited access to ICT. This will often be two valid effects. Examples are supported by limited descriptions. Possible effects on the people are only briefly considered Quality of Written Communication The candidate has used a form and style of writing which has some deficiencies. Ideas are not always clearly expressed. Sentences and paragraphs may not be well-connected or at times bullet points may have been used. Specialist vocabulary has been used on a limited number of occasions. Most of the text is legible and some of the meaning is clear . There are some errors of spelling, punctuation and grammar but it should still be possible to understand most of the response.	4-6 marks									
Level 3 Higher mid mark range Subject Criterion Context There is evidence of a more developed understanding shown through the use of suitable examples that describe at least two valid effects on the people who live in the developing country. Examples are supported by suitable descriptions. Possible effects on people are clearly described. Quality of Written Communication The candidate has mostly used a form and style of writing appropriate to purpose and has expressed some complex ideas	7-9 marks									

	<p>reasonably clearly and fluently. The candidate has usually used well linked sentences and paragraphs. Specialist vocabulary has been used on a number of occasions but not always appropriately. Text is legible and most of the meaning is clear. There are occasional errors of spelling, punctuation and grammar.</p>		
	<p>Level 4 High mark range</p> <p>Subject Criterion Context There is evidence of a clear understanding shown through the use of at least two relevant examples that discuss valid effects on the people who live in the developing country. Examples are well supported by reasoned arguments. Possible effects on companies are clearly discussed (for and against thought about)</p> <p>Quality of Written Communication The candidate has selected and used a form and style of writing appropriate to purpose and has expressed complex ideas clearly and fluently. Sentences and paragraphs follow on from one another clearly and coherently. Specialist vocabulary has been used appropriately throughout. Text is legible and the meaning is clear. There are few if any errors of spelling, punctuation and grammar.</p>	<p>10-12 marks</p>	
	<p>Quality of Written Communication Skills The candidate's quality of written communication skills will be one of the factors influencing the actual mark an examiner will give within a level of response. The quality of written communication skills associated with each level is indicated above</p>		
	<p>Examples</p> <ul style="list-style-type: none"> • Financial/Economic issues • Educational issues • Political issues • Isolation issues • Religious issues • Communication issues • Health issues • Other ICT related issues 		

9

12

No rewardable material	0 marks
Level 1 Lower mark range Subject Criterion Context There are simple statements about at least one valid statement on companies increased use of ICT and network technology. Examples are supported by very limited descriptions Possible effects on companies are NOT really considered Quality of Written Communication The candidate has used a form and style of writing which has many deficiencies. Ideas are not often clearly expressed. Sentences and paragraphs are often not well-connected or at times bullet points may have been used. Specialist vocabulary has been used inappropriately or not at all . Much of the text is legible and some of the meaning is clear . There are many errors of spelling, punctuation and grammar but it should still be possible to understand much of the response.	1-3 marks
Level 2 Lower mid mark range Subject Criterion Context There is evidence of some understanding or use shown by giving examples of at least two valid effects on companies increased use of ICT and network technology. Examples are supported by limited descriptions. Possible effects on companies are only briefly considered/stated Quality of Written Communication The candidate has used a form and style of writing which has some deficiencies. Ideas are not always clearly expressed. Sentences and paragraphs may not be well-connected or at times bullet points may have been used. Specialist vocabulary has been used on a limited number of occasions. Most of the text is legible and some of the meaning is clear . There are some errors of spelling, punctuation and grammar but it should still be possible to understand most of the response.	4-6 marks
Level 3 Higher mid mark range Subject Criterion Context There is evidence of a more developed understanding shown through the use of suitable examples that describe than two valid effects on companies increased use of ICT and network technology. Examples are supported by suitable descriptions. Possible effects on companies are clearly described. Quality of Written Communication The candidate has mostly used a form and style of writing appropriate to purpose and has expressed some complex ideas	7-9 marks

	<p>reasonably clearly and fluently. The candidate has usually used well linked sentences and paragraphs. Specialist vocabulary has been used on a number of occasions but not always appropriately. Text is legible and most of the meaning is clear. There are occasional errors of spelling, punctuation and grammar.</p>		
	<p>Level 4 High mark range</p> <p>Subject Criterion Context There is evidence of a clear understanding shown through the use of relevant examples that discuss at least 2 valid effects on companies increased use of ICT and network technology. Examples are well supported by reasoned arguments. Possible effects on companies are clearly discussed (for at least one)</p> <p>Quality of Written Communication The candidate has selected and used a form and style of writing appropriate to purpose and has expressed complex ideas clearly and fluently. Sentences and paragraphs follow on from one another clearly and coherently. Specialist vocabulary has been used appropriately throughout. Text is legible and the meaning is clear. There are few if any errors of spelling, punctuation and grammar.</p>	<p>10-12 marks</p>	
	<p>Quality of Written Communication Skills The candidate's quality of written communication skills will be one of the factors influencing the actual mark an examiner will give within a level of response. The quality of written communication skills associated with each level is indicated above</p>		
	<p>Examples</p> <ul style="list-style-type: none"> • Increased flexibility, flexible hours, home working • Size of workforce, jobs loss because of introduction of ICT (unemployment), new jobs being created, mainly in ICT. • Location of workplace, centralised, out of town, home working, mobile computing. • Change in jobs, as with size of workforce but also training and retraining issues. Plus job satisfaction, ease of tasks etc. • Video conferencing • Web site • Wireless/Wi-/Fi access..... 		

UMS conversion calculator www.aqa.org.uk/umsconversion